

#### SAN JOSE POLICE DEPARTMENT PERMITS UNIT (408) 277-4452 www.sipd.org



### TAXICAB COMPANY REQUEST FOR EXEMPTION TO TAXICAB DRIVER PERMIT LIMITATION

Section 6.64.496 or Chapter 6.64 of Title 6 of the San Jose Municipal Code (Code) provides that a taxicab driver may submit an exemption request to a freeze on the issuance of taxicab driver permits if the owner of the taxicab company endorsing the application for the taxicab driver demonstrate that it has too few taxicab drivers to meet demand for that owner's service. To demonstrate the above, a taxicab company owner must submit all information required by the Chief of Police to support the existence of one of the conditions listed in subsection A of Section 6.64.496 of the Code. <u>Please note, a request for an exemption will not be deemed complete for consideration if you have not submitted all of the required documentation and provided a full, clear, effective description of the reasons for the request</u>. Prior to submitting your request for exemption, we encourage you to contact Pamela McAnally (408) 975-3273 with the City of San Jose, Department of Transportation to review your request prior to submission to the Police Department.

### **Required Taxicab Company Information:**

- 1.) Taxicab Company Name: \_\_\_\_\_
- 2.) Current number of Taxicab Permitted Drivers: \_\_\_\_\_
- 3.) Number of New Taxicab Driver's Requested to be Permitted:

For Police Department Use Only:
Date Received by Police Department:
Date Submission Determined: Complete:
Incomplete:
If Incomplete, Date Re-submitted to Police Dept:
Date Submission Determined:Complete:
Incomplete:
Date Police Department Rendered Decision on Exemption Request:
Exemption Approved Y/N: Number of New Drivers Authorized:





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An exemption request must provide information that responds to at least one Section of A, B, <u>C or D below.</u>

All requests must include the most recent 30 days (or preceding full calendar month) of trip and service demand activity that demonstrates that the current number of permitted drivers is insufficient to adequately serve the customers on a recurring or regular basis.

### A. Trip data demonstrating, showing demand requires additional taxicab drivers.

To complete this section provide a clear and effective description of the reasons that the current demand for your companies services exceeds the ability of existing permitted drivers to meet that demand. The description must include your analysis of the submitted taxicab trip data, including the average number of trips per permitted driver, per day; the average number of hours each driver works per day (based upon logged data); what days of the week or times of the day that your company is not able to meet trip demand; and what efforts have been made to reorganize the deployment and hours of drivers to meet demand without the need for new drivers.





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## B. Documentation reflecting a marked increase in customer complaints regarding long response and/or wait times.

To complete this section provide copies of your customer complaint logs, reports from your Computer Aided Dispatch/GPS System, or dispatch records that demonstrate a marked increase in customer complaints regarding long response and/or wait times. Demonstration of this problem will require a comparison of the level of customer complaints, response, and wait times prior to a limitation on permits being in place versus the levels after a limitation is in place.

TaxiDriverPermitFreezeExemption (dtb) – rev:20100115





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# C. Documentation reflecting new business activity that necessitates adding new taxicab drivers (e.g. owner has entered into a contract with a new customer)

To complete this section provide copies of the new contract and/or agreement that has generated the new business highlighting the relevant sections that indicate the average number of new trips generated per day, week and month, including specific descriptions of when the existing drivers are unable effectively and in a timely manner meet existing trip demand.

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D. Documentation showing that the owner's adding additional taxicab drivers will not materially adversely impact the average income of the taxicab drivers currently employed by or under contract with the owner.

To complete this section provide documentation that shows the average number of trips per permitted driver for the last 30 days and the anticipated average number of trips per driver after the addition of the requested number of drivers. Additionally provide documentation on what the average daily earnings are per driver and the basis of that information and what the anticipated average daily earnings will be after the addition of the requested number of drivers. Include the level of input and/or agreement existing drivers affiliated with the company have with the exemption request. Attach copies of any meetings you have held with your drivers and the sign in sheets for those drivers that attended the meetings.

## I CERTIFY UNDER PENALY OF PERJURY THAT THE STATEMENTS I HAVE MADE ON THIS FORM ARE, TO THE BEST OF MY KNOWLEDGE, TRUE AND CORRECT.

**APPROVAL FROM TAXICAB COMPANY:** 

SIGNATURE OF MANAGER

PRINT NAME

DATE: \_\_\_\_\_